

## PEMBROKE STOREFRONT

📍 790 West Bacon Street, Pembroke, GA 31321

🕒 Monday - Saturday | 9:00 AM - 5:00 PM

☎ 912.653.0665

🌐 [www.storehousesalvage.com](http://www.storehousesalvage.com)

## CLAXTON WAREHOUSE

📍 18 S Claxton Ave, Claxton, GA 30417

🕒 Monday - Saturday | 8:00 AM - 4:00 PM

☎ 912.216.3226

🌐 [www.storehousesalvage.com](http://www.storehousesalvage.com)

## POLICY AND PROCEDURES

### PICK UP POLICY:

Customers can pickup purchased product at any time within 15 Business Days during the Storefront or Warehouse's Hours of Operation.

### STORAGE POLICY:

Storehouse Pembroke offers a Free Storage Service for up to 15 Business Days after purchasing the material(s). If purchased material is present after the 15 Business Day period, a Storage Fee will be issued to the customer of \$10/DAY. A Storage Fee will also be applied to any orders that are partially picked up.

All Storage Fees MUST be Paid in Full before the Release of Material(s) are issued.

Storehouse Pembroke is NOT responsible for any damages or losses of the material(s) that are stored.

If material(s) are not picked up after 90 Days, items will be returned to inventory. The customer will not be eligible for a refund.

### RETURN POLICY:

Storehouse Pembroke accepts all returns of material(s) that have been unopened, unused, or unaltered. A Full Refund or Exchange are of eligibility if material(s) are returned in the required state within 15 Business Day of the Original Purchase Date. If a Refund is issued, Monetary Funds will be returned to the Original Payment Source.

Returns received after the 15 Business Day Grace Period may be accepted at the discretion of a Storehouse Pembroke Manager. A monetary refund will not given, but issued to the customer's account via "Store Credit". A 15% Restocking Fee will be issued for all material(s) returned after the 15 Business Day Grace Period.

Returns and/or Exchanges are Not Accepted if the material(s) are classified as Final Sale Items, Discounted Items, Special Order Items, Clearance Items, Promotional Items, or Floor Displays. Items that have Been Installed or returned without the Original Packaging will also Not Accepted.

### VEHICLE DAMAGE WAIVER:

Storehouse Pembroke offers a Free Loading Service to All Customers and Vehicles.

Storehouse Employees are Trained and Instructed to Load each customer, whether by Hand or Forklift, that prioritize Safety and Avoid Unnecessary Risks.

Storehouse Pembroke is NOT Liable or Responsible for any Damages to Your Vehicle during the Loading Process. This includes Overloading (Tires, Axels, and/or suspension of the Vehicle/Trailer) and Strapping or Securing Material(s) of the Vehicle/Trailer. Damage of Material(s), Vehicle, and/or Trailer after material(s) have left the Place of Business are No Longer Storehouse's responsibility. This includes the following items of the Vehicle or Trailer: Windows, Truck Beds, and Tailgates.

Customer assumes All Risk of Damage to His/Her Vehicle and/or Trailer.